# Cloud Network Observability as a Service

Enhance the reliability of your network infrastructure and application delivery through the cloud using ScoutIT, a Software as a Service (SaaS) solution.

## Cloud Network Observability SU (Service Unit)

#### DEPLOYMENT

• Installation and configuration of the ScoutIT platform across your targeted location(s) and application(s)

#### PERFORMANCE MONITORING

- Real-time monitoring of network performance, including bandwidth, latency, and packet loss
- Continuous tracking of network/application performance to identify bottlenecks and degradation patterns
- Operationalization support from A&I team to achieve rapid time to value

#### **REPORTING AND ANALYTICS**

- Monthly reports on network performance SLI/SLO, providing insights into trends and optimization
- Proprietary A&I Reliability Path Index© that shows real-time and historical resilience of your business services, providing key metrics to make decisions, triage adjustments for better MTTI/R, and quality improvements over time
- Advisory services from A&I on initial baseline results versus best practices in the industry

### **Accelerated Cloud Network Observability**

#### **REAL-TIME OBSERVABILITY**

- Real-time alerts of network and application-level performance and experience breaches
- Optional customized Reliability Path Index© dashboard showing the resilience of your own internal or cloud paths to SaaS providers, co-locations, data centers, etc.

#### **OPERATIONS CONSOLE FOR ISSUE IDENTIFICATION & RESOLUTION**

• Proactive access to deep dive potential network issues before they impact your operations.



Observability into managed & unmanaged networks

## **Key Benefits**



Simple, affordable pricing



Protect & enforce servicelevel agreements (SLAs)

### **Comprehensive Reporting**

by A&I Solutions



## **Real-Time Monitoring**

Dropbox Path Reliability Index © 95.94%					Microsoft Teams Path Reliability Index © 99.04%				
Deductions					Deductions				1
12:52:00	12:53:00	12:54:00	12:55:00	12:58:00	12:52:00	12:53:00	12:54:00	12:55 2024-04-01 1	
East 96.35% 🔶 -0.	13%		West 95.52% 🔶	-5.15%	East 98.96% + 0.2	51%		- ER Ghost   99.13% ↓ -0.0	
Network Wobble	1.87		Network Wobbie	2.36	Network Wobble	0.729		Network Wobble	0.810
Application Resilience	3.91		Application Resilience	6.85	Application Resilience	1.33		Application Resilience	1.07
Irowser Efficiency	1.74		Browser Efficiency	5.77	Browser Efficiency	0.09		Browser Efficiency	0.0900
Data Loss on Path	0.00		Data Loss on Path	0.00	Data Loss on Path	0.00		Data Loss on Path	0.00
Cloud Latency	0.01		Cloud Latency	0.12	Cloud Latency	0.01		Cloud Latency	0.0227

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